# Market Update



Human Capital
Management Services
Q3 2018





## **Key Highlights**

HR Technology Services index outperformed the S&P 500 during Q3 2018

Companies in the HR Technology Services index are trading up an average of 52.6% over the last 12 months Top stock performers for Q3 2018 included Paycom Software, Inc. and Paylocity Holding Corporation up 57.2% and 36.5%, respectively, since the end of last quarter

## Lincoln's Recent Human Capital Management Services Transaction















## Lincoln International's Human Capital Management **Services Sector**

Lincoln International recognizes the importance of understanding a client's industry, value drivers, growth opportunities and challenges. Our extensive expertise provides in-depth market insights, deep relationships with the most active strategic and financial partners and superior knowledge on how to best position a business and overcome potential issues. These attributes, combined with our globally integrated resources and flawless execution, enable us to consistently deliver outstanding outcomes for our clients.

Lincoln International's dedicated Human Capital Management Services Team has established itself among the most active M&A advisors in the mid-market. Our senior bankers provide sector-specific expertise, global buyer access and unmatched execution within the human capital management services space. This update tracks pricing and valuation metrics and transaction activity for five key human capital management services subsectors:

- HR Outsourcing
- HR Professional and Training
- HR Technology
- Specialty Consulting
- Staffing

## **Quarter Over Quarter Price Performance**

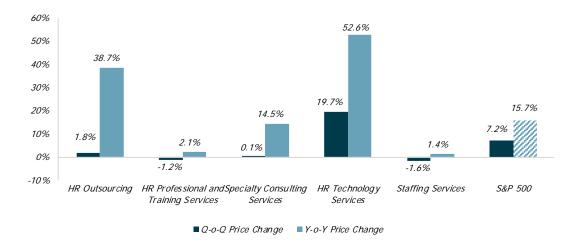
Outperformers	Change
Paycom Software, Inc.	57.2%
Paylocity Holding Corporation	36.5%
The Ultimate Software Group, Inc.	25.2%
Conduent Incorporated	23.9%
Insperity, Inc.	23.8%

Underperformers	Change
Korn/Ferry International	(20.5%)
51job, Inc.	(21.1%)
Cross Country Healthcare, Inc.	(22.4%)
Barrett Business Services, Inc.	(30.8%)
Altran Technologies S.A.	(40.1%)

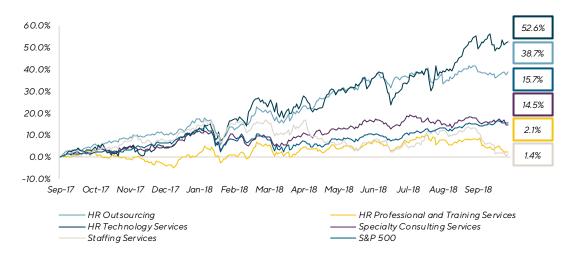




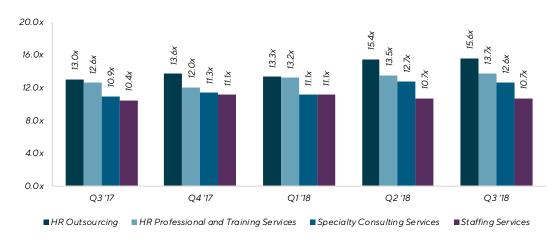
## **Quarter over Quarter & Year over Year Stock Indices Price Change**



### LTM Relative Stock Indices Price Performance



## **Historical Enterprise Value / LTM EBITDA Valuation Performance**



 $Note: Excludes \ HR \ Technology \ Services, as companies \ within \ that \ subsector \ typically \ trade \ as \ a \ multiple \ of \ revenue$ 



## **Human Capital Management Services Stock Indices Data**

					LTM		_ YoY		Enterprise Value / LT	
	Stock	% of 52	Market	Enterprise	Revenue	EBITDA	Revenue	EBITDA	Revenue	EBITDA
Company Name	Price	Week High	Cap	Value	nevenue		Growth	Margin	Revenue	
HR Outsourcing	4	00 /0/	4.5005	A / E = 0 4	440.007	40.010	7.0	01.00/		
Automatic Data Processing, Inc.	\$150.66	99.6%	\$65,905	\$65,734	\$13,326	\$2,918	7.6%	21.9%	4.9x	22.5x
Barrett Business Services, Inc.	66.78	67.6%	491	462	940	35	6.7%	3.7%	0.5x	13.1x
Capgemini SE	125.94	90.5%	20,953	23,760	14,791	1,839	3.3%	12.4%	1.6x	12.7x
Capita plc	1.86	24.4%	3,088	4,287	5,280	520	(5.1%)	9.8%	0.8x	8.1x
Conduent Incorporated	22.52	96.3%	4,756	5,949	5,780	713	(6.2%)	12.3%	1.0x	8.3x
Insperity, Inc.	117.95	97.4%	4,945	4,733	3,559	177	14.4%	5.0%	1.3x	26.7x
Paychex, Inc.	73.65	97.3%	26,491	26,067	3,451	1,432	9.2%	41.5%	7.7x	18.3x
TriNet Group, Inc.	56.32	93.6%	3,973	4,165	3,378	284	5.9%	8.4%	1.2x	14.7x
Mean		83.3%					4.5%	14.4%	2.4x	15.6x
Median		95.0%					6.3%	11.1%	1.3x	13.9x
HR Professional and Training Services										
Aon plc	\$153.78	96.9%	\$37,316	\$43,286	\$10,900	\$2,270	13.5%	20.8%	4.0x	19.0x
BTS Group AB	16.42	97.3%	310	302	150	19	13.0%	12.8%	2.0x	15.3x
Franklin Covey Co.	23.65	75.8%	329	369	210	8	13.2%	3.9%	1.8x	NM
GP Strategies Corporation	16.85	53.9%	279	366	514	27	2.3%	5.2%	0.7x	13.4x
Heidrick & Struggles International, Inc.	33.85	74.7%	642	556	672	69	12.9%	10.2%	0.8x	8.1x
Korn/Ferry International	49.24	71.4%	2,804	2,672	1,832	248	15.1%	13.6%	1.5x	10.7x
Marsh & McLennan Companies, Inc.	82.72	94.1%	41,772	47,069	14,760	3,505	9.4%	23.7%	3.2x	13.4x
Willis Towers Watson Public Limited Company	140.94	85.4%	18,431	22,340	8,126	1,416	2.4%	17.4%	2.7x	15.7x
Mean		81.2%					10.2%	13.5%	2.1x	13.7x
Median		80.6%					12.9%	13.2%	1.9x	13.4x
HR Technology Services										
51job, Inc.	\$76.99	67.2%	\$4,753	\$3,986	\$471	\$149	28.7%	31.7%	8.1x	NM
Chegg, Inc.	28.43	86.6%	3,240	3,051	287	11	13.4%	3.7%	10.6x	NM
Cornerstone OnDemand, Inc.	56.75	95.9%	3,335	3,233	519	(12)	16.7%	(2.3%)	6.2x	NM
Paycom Software, Inc.	155.41	94.7%	9,111	9,092	498	118	30.1%	23.6%	18.3x	NM
Paylocity Holding Corporation	80.32	90.8%	4,238	4,101	378	32	25.8%	8.5%	10.9x	NM
The Ultimate Software Group, Inc.	322.19	96.9%	10,043	9,867	1,035	107	20.3%	10.3%	9.5x	NM
WageWorks, Inc.	42.75	65.0%	1,694	1,047	462	92	6.2%	19.9%	2.3x	11.4x
Workday, Inc.	145.98	92.9%	31,678	29,870	2,428	(169)	30.7%	(7.0%)	12.3x	NM
Mean		86.2%					21.5%	11.1%	9.8x	11.4x
Median		91.8%					23.1%	9.4%	10.1x	11.4x
Specialty Consulting Services										
Accenture plc	\$170.20	96.9%	\$109,055	\$104,376	\$39,573	\$6,435	13.6%	16.3%	2.6x	15.4x
Altran Technologies S.A.	8.68	46.2%	2,203	4,112	2,845	334	13.6%	11.7%	1.4x	12.1x
Atos SE	119.09	75.7%	12,725	13,013	14,461	1,815	1.9%	12.6%	0.9x	7.0x
Capgemini SE	125.94	90.5%	20,953	23,760	14,791	1,839	3.3%	12.4%	1.6x	12.7x
CRA International, Inc.	50.22	85.5%	406	418	393	28	14.7%	7.2%	1.1x	14.8x
FTI Consulting, Inc.	73.19	89.4%	2,714	2,969	1,927	252	8.8%	13.1%	1.5x	11.8x
Huron Consulting Group Inc.	49.40	98.0%	1,064	1,406	754	90	3.0%	12.0%	1.9x	15.6x
ICF International, Inc.	75.45	91.7%	1,423	1,660	1,254	111	4.6%	8.9%	1.3x	14.9x
Navigant Consulting, Inc.	23.06	89.2%	1,038	1,174	951	124	19.9%	13.1%	1.2x	9.5x
Mean		84.8%					9.3%	11.9%	1.5x	12.6x
Median		89.4%					8.8%	12.4%	1.4x	12.7x
Staffing Services										
Adecco Group AG	\$52.80	64.3%	\$8,756	\$10,646	\$27,011	\$1,285	1.4%	4.8%	0.4x	7.9x
AMN Healthcare Services, Inc.	54.70	80.2%	2,598	3,050	2,084	249	7.1%	12.0%	1.5x	12.2x
ASGN Incorporated	78.93	83.7%	4,132	5,328	2,910	318	15.0%	10.9%	1.8x	16.8x
Cross Country Healthcare, Inc.	8.73	59.6%	317	382	863	40	1.0%	4.6%	0.4x	9.6x
Hays plc	2.66	95.6%	3,863	3,702	7,373	329	13.2%	4.5%	0.4x	11.1x
Kelly Services, Inc.	24.03	74.4%	932	900	5,508	104	6.4%	1.9%	0.3x	8.3x
•	37.60	86.4%	929	1,032	1,389	83	3.9%	6.0%	0.2x	12.4x
Kforce Inc			5,578	5,983	22,282	951	11.5%	4.3%	0.7x	6.3x
	85 QA	∩ノ X ½		٠, , ٥٥	LL,LUL					12.4x
ManpowerGroup Inc.	85.96 7.46	62.8%			1.858	176		Q 5%	12~	
Kforce Inc.  ManpowerGroup Inc.  PageGroup plc  Pagedrad NV	7.46	91.2%	2,341	2,228	1,858	176	12.1%	9.5%	1.2x	
ManpowerGroup Inc. PageGroup plc Randstad NV	7.46 53.42	91.2% 77.2%	2,341 9,782	2,228 11,543	26,843	1,216	5.6%	4.5%	0.4x	9.3x
ManpowerGroup Inc. PageGroup plc Randstad NV Resources Connection, Inc.	7.46 53.42 16.60	91.2% 77.2% 92.5%	2,341 9,782 523	2,228 11,543 529	26,843 692	1,216 57	5.6% 19.0%	4.5% 8.3%	0.4x 0.8x	9.3x 10.4x
ManpowerGroup Inc. PageGroup plc Randstad NV Resources Connection, Inc. Robert Half International Inc.	7.46 53.42 16.60 70.38	91.2% 77.2% 92.5% 88.1%	2,341 9,782 523 8,470	2,228 11,543 529 8,162	26,843 692 5,523	1,216 57 609	5.6% 19.0% 6.2%	4.5% 8.3% 11.0%	0.4x 0.8x 1.5x	9.3x 10.4x 13.4x
ManpowerGroup Inc. PageGroup plc Randstad NV Resources Connection, Inc. Robert Half International Inc. TrueBlue, Inc.	7.46 53.42 16.60	91.2% 77.2% 92.5% 88.1% 87.3%	2,341 9,782 523	2,228 11,543 529	26,843 692	1,216 57	5.6% 19.0% 6.2% (4.3%)	4.5% 8.3% 11.0% 5.0%	0.4x 0.8x 1.5x 0.4x	9.3x 10.4x 13.4x 8.8x
ManpowerGroup Inc. PageGroup plc Randstad NV Resources Connection, Inc. Robert Half International Inc. TrueBlue, Inc. Mean	7.46 53.42 16.60 70.38	91.2% 77.2% 92.5% 88.1% 87.3% <b>80.3%</b>	2,341 9,782 523 8,470	2,228 11,543 529 8,162	26,843 692 5,523	1,216 57 609	5.6% 19.0% 6.2% (4.3%) <b>7.6%</b>	4.5% 8.3% 11.0% 5.0% <b>6.7%</b>	0.4x 0.8x 1.5x 0.4x <b>0.8</b> x	9.3x 10.4x 13.4x 8.8x <b>10.7x</b>
ManpowerGroup Inc. PageGroup plc Randstad NV Resources Connection, Inc. Robert Half International Inc. TrueBlue, Inc.	7.46 53.42 16.60 70.38	91.2% 77.2% 92.5% 88.1% 87.3%	2,341 9,782 523 8,470	2,228 11,543 529 8,162	26,843 692 5,523	1,216 57 609	5.6% 19.0% 6.2% (4.3%)	4.5% 8.3% 11.0% 5.0%	0.4x 0.8x 1.5x 0.4x	9.3x 10.4x 13.4x 8.8x

Sources: Bloomberg, Capital IQ and company filings, as of 9/28/2018



## Transaction Spotlight

8/23/2018: **MThree** Corporate Consulting, a fast growing global technology consultancy, which works predominantly with global investment banks to provide expert technology capability under its highly regarded 'Alumni' brand, has been acquired by **ECI** Partners.

"MThree is an exciting business with a very bright future. We have greatly enjoyed working with the senior MThree team and are pleased to have helped them find the right partner to support their growth ambitions."

- Edward Lethbridge, Lincoln **UK Head of Business Services** 

## Market Intelligence

8/20/2018: CACI International, a Virgina based provider of information solutions to the federal government, considers acquisitions as among its top uses of cash, according to CEO Ken Asbury.

7/30/2018: **Equifax**, the Atlanta based provider of information solutions and human resources business process outsourcing services, is working on a pipeline of bolt-on opportunities, according to CEO Mark Begor. "The M&A machine was never turned off," he said. "But if you want to characterize that way, we've got it turned on meaning that our team is out there. We have monthly meetings on it. I meet with the team all the time, the team that works for me, that works on M&A, and we're in the marketplace."

September 27, 2018: Market Research Future (MRFR)'s latest study projects that the global workflow management system market is poised to thrive exponentially striking a CAGR of 19% during the forecast period 2016 to 2022. The

market valuation is estimated to grow from USD 2.4 billion to USD 6.96 billion by the end of the year 2022. The rapid changes witnessed in the nature of business and workflow in small and medium business units have paved the way for accelerated adoption of the technology.

10/4/2018: **ZipRecruiter**, a leading online employment marketplace, announced a \$156 million investment co-led by Wellington Management Company and returning investor IVP, and including participation by other existing investors. The Series B financing will further accelerate the company's continued growth as well as its ongoing investment in artificial intelligence (AI)-powered matching technology and mobile apps to actively connect more job seekers and businesses of all sizes.

## Selected M&A Transaction Recap

Closed	Target Company	Target Description	Acquiring Company
Announced	Beeline.com, Inc.	Provides workforce optimization software	New Mountain Capital, LLC
Sep-18	Remedy Employer Services	Provides human resources solutions	CoAdvantage, Inc.
Sep-18	Choice HR, Inc.	Provides human resources management services	Fourth Ltd.
Sep-18	Simplified Business Solutions, Inc.	Provides human resources and talent management solutions	iSolved HCM, LLC
Sep-18	Workpop, Inc.	Provides an online job search tool and hiring platform	Cornerstone OnDemand, Inc.
Sep-18	Burnham Benefit Advisors/Champion Benefits/ VantagePoint Benefit Strategies	Provides wellness program management and human resources software	Pentra, Inc.; Alera Group, Inc.
Sep-18	iCIMS, Inc.	Provides cloud based talent acquisition services	Vista Equity Partners LLC
Aug-18	Core BTS, Inc.	Provides consulting and staffing services	Tailwind Capital Group, LLC
Aug-18	Contract Management Strategies, Inc.	Provides recover audit and consulting services	SpendMend LLC
Aug-18	easyBackgrounds, Inc.	Offers background screening solutions	Global HR Research, LLC
Aug-18	Key Resources Inc.	Provides staffing services	Monroe Staffing Services LLC
Aug-18	Veracity Research Company	Provides insurance defense investigation services	Trinity Hunt Partners
Aug-18	HR Consulting Business of Conduent	Provides human resources consulting services	H.I.G. Capital, LLC
Aug-18	Adaptive Insights, Inc.	Offers corporate performance management solutions	Workday, Inc.
Jul-18	Celergo LLC	Provides payroll management services	Automatic Data Processing, Inc.
Jul-18	PeopleDoc SAS	Offers software for human resources	The Ultimate Software Group, Inc.
Jul-18	LifeWorks Corporation Ltd.	Provides employee management and wellbeing solutions	Morneau Shepell Ltd
Jul-18	PeopleDoc SAS	Provides human resources management software	The Ultimate Software Group, Inc.
Jul-18	Five Star Company, Inc.	Provides employee recruitment services	HIRE Strategies, LLC
Jul-18	Stories s.r.o.	Provides analytics for businesses through machine learning and Al	Workday, Inc.
Jul-18	Aureon HR, Inc.	Offers human resources outsourcing services	Oasis Outsourcing Holdings Inc.
Jul-18	HireRight, LLC	Provides enterprise screening management solutions	General Information Services, Inc.
Jul-18	Kogentix Inc.	Provides machine learning applications	Accenture
Jul-18	StudyBlue, Inc.	Provides educational technology solutions	Chegg, Inc.

Source: CapIQ, Mergermarket, company filings and Business Wire, as of 9/28/2018



## **Advisory Services**

Mergers & Acquisitions **Debt Advisory Growth Equity Special Situations** Valuations & Opinions Joint Ventures & Partnering

## **About Lincoln International**

We are trusted investment banking advisors to business owners and senior executives of leading private equity firms and public and privately held companies around the world. Our advisory services include mergers and acquisitions, debt advisory, growth equity and restructuring for the mid-market. We also provide valuations and fairness opinions and joint ventures advisory services. As one tightly integrated team of more than 500 professionals across 15 countries, we offer an unobstructed perspective, backed by superb execution and a deep commitment to client success. With extensive industry knowledge and relationships, timely market intelligence and strategic insights, we forge deep, productive client relationships that endure for decades. Connect with us to learn more at www.lincolninternational.com.

## **Lincoln's Business Services Group**

## **Committed to Serving Our Clients**

We are immersed in the constantly evolving, rapidly growing service-based economy. Our breadth of transactional, operational and technical experience enables us to intuitively communicate the underlying dynamics in key subsectors and generate excellent outcomes for our clients' individual needs.

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